ComLog

All Your Communications History In One Place!

Entire communications history from your whole team in one view. Emails, phone calls and voice recordings, WhatsApp messages and more. Find any communications instantly and never lose any communication records.

One view of all emails, phone calls, text messages, internet chats and online meetings – across your entire organisation.

All Your Past Communications In One Place

Emails
To, From, CC

WhatsApp
Messages and media
Groups

Phone Call
Incoming / Outgoing
Answered / Missed calls / Rejected calls
Voice recordings

Teams Meeting
Video recording
Transcription
AI summaries

Logs Of All Your Communications

Everything
Automated logging of all communications,
from everyone in your organisation with
all staff, customers and suppliers

Search
Deep search for key words in
contents, notes, transcripts
and attachments

Log Entries
Separate log entries per communication
event. Clicking on these will open the
full details

Filter, Sort & Tag
Quickly filter for specific contacts or
organisations across a desired date range
Add tags for quick reference

BENEFITS OF COMLOG

Consolidate channels

Consolidate all your organization's emails, texts and calls in one secure place

Find old communications

Easily search your entire communications history with key words, filters, sorts and tags.

Never forget a previous communication and never lose communications from old accounts or from people that have left the organization.
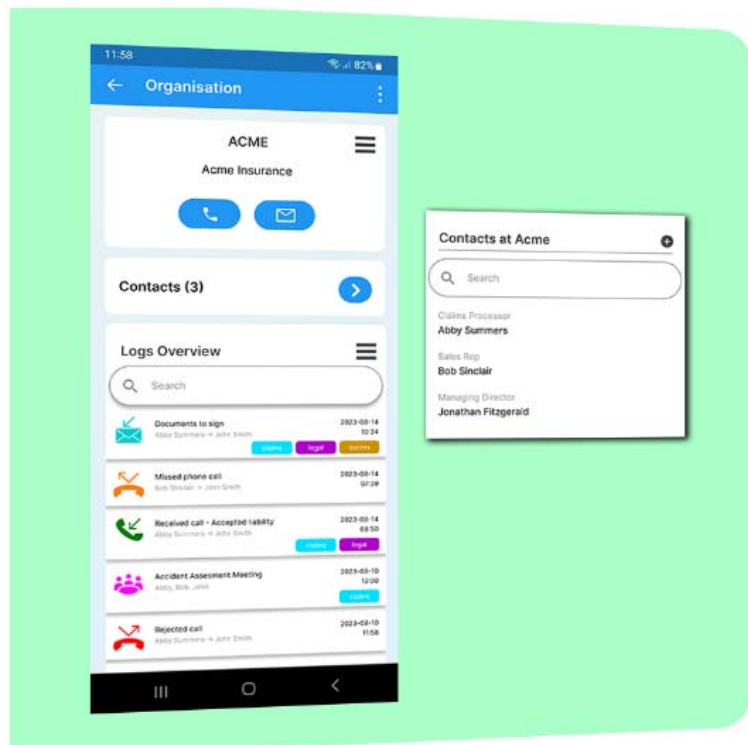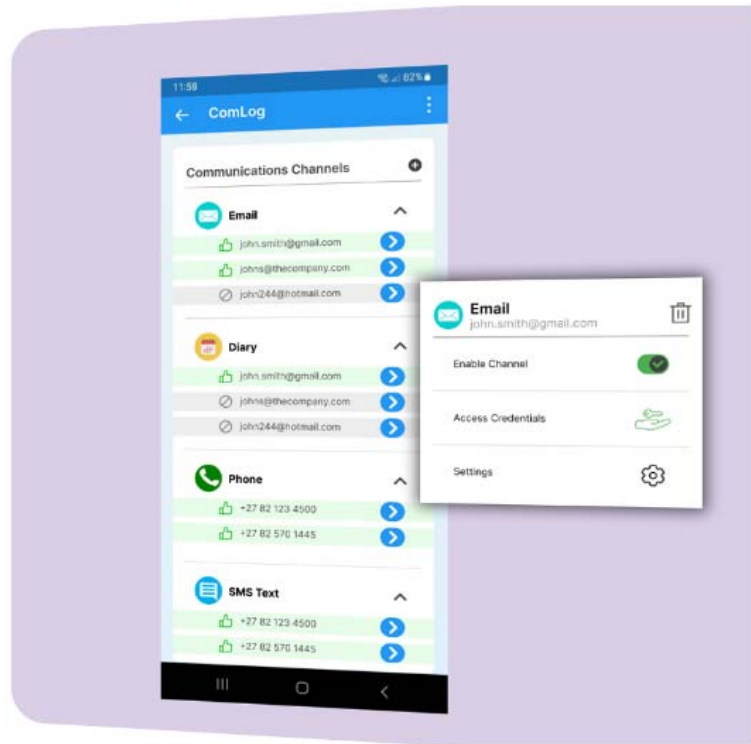
Prepare for your next interaction

Use the history of previous communications to better prepare for a call, from customers to suppliers and investors. See more details on incoming calls before answering.

Manage your team

Increase the overall efficiency of your organisation's communication. Manage contact procedures and metrics, and pick up any gaps in communications.

Automated

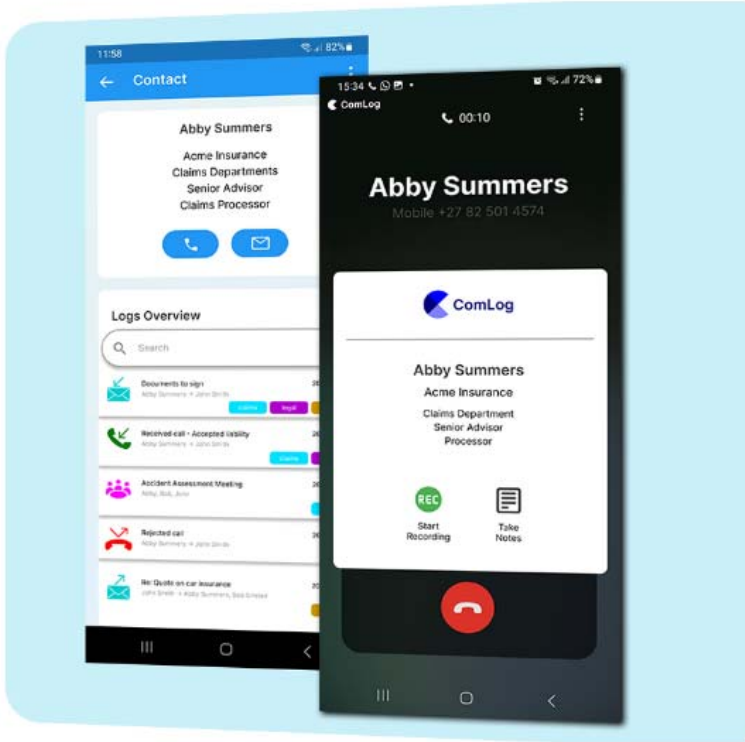All the logging gets done automatically and does not require you to manually update the system. The full set of logs is also an effective secondary backup.

Proof, Audit, Clarity

Permanent audit trail proving full communications history, record phone calls and meetings, get transcriptions and AI generated minutes.

Integrates With Existing Systems

Works with your existing tools and can import from, or export to, other systems.

Boosting your CRM

CRM tools are great but they have their limitations, notably they can restrict what communication channels staff must use for automated tracking, and often require staff to manually update the system with calls and meetings they have had.

ComLog fills these gaps by automatically tracking multiple communications channels like phone calls and emails without requiring specific software to be used. Users can continue to use their existing android and iOS phones and systems.

Easy To Find Communications History

Easily surf through the logs, navigate chronologically through your organisation and across communication channels, by thread or conversation or contact

Safe & Secure

ComLog automatically encrypts and stores your data in the cloud.
Corporates can opt to host the data on their own servers or private cloud.

AI

Use AI to transcribe voice recordings and online meetings, and then to summarise and produce minutes and even translate into another language
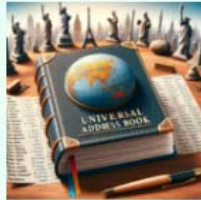
Universal Address Book

When ComLog is installed at a company, all staff have immediate access to a centralised list of contacts for customers, suppliers and staff; with names, departments, roles and contact details

Voice Recording

Record your voice calls you make or receive on your mobile device
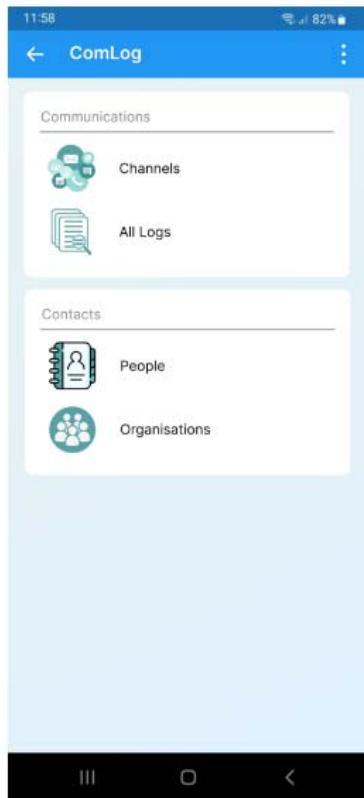
Main Screen

Access to ComLog is via the mobile app or web portal. From here the user can view the status of the various communications channels they have enabled (email, phone calls, etc.) and the logs of all previous communications.

The user can drill down into organizations or specific people to contact them and see the history of communications with them.
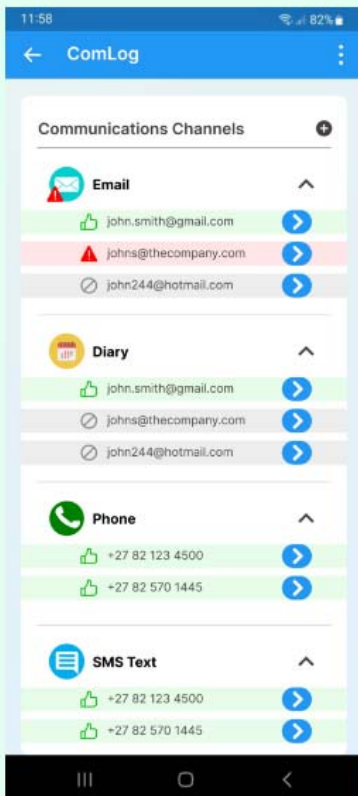
Communications Channels

For each communication type you can track multiple accounts within ComLog.

Each account has its own set of access credentials, permissions and settings that you can enable or disable whenever you want.
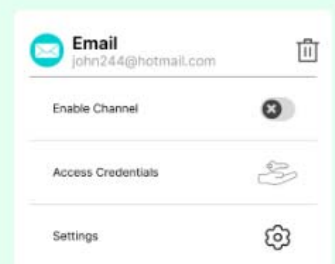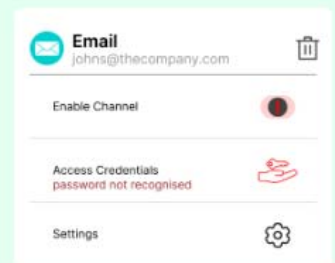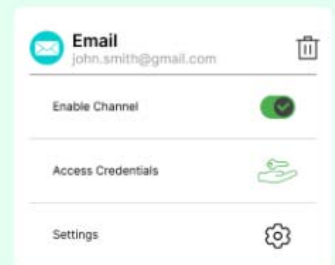
Communications Log

All your communications history for your organisation is displayed in a single chronological view. Each communication event is listed with their key details in this list.

Here you can filter and search to narrow down your view to what you are looking for.
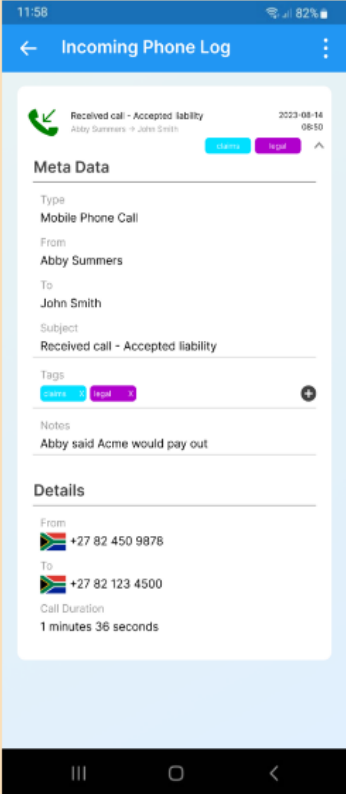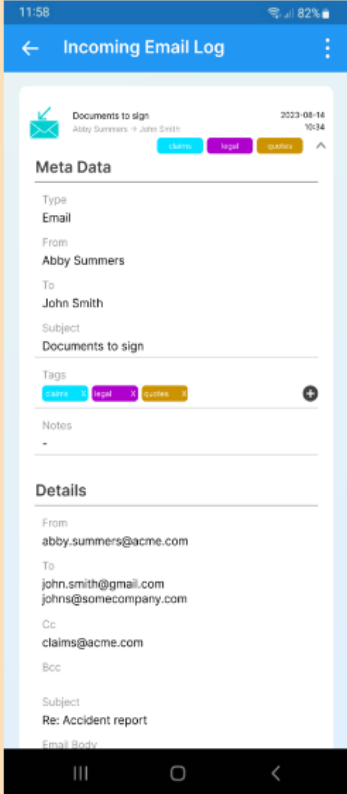
Log Entries

You can open up a log entry to see the details of that particular communication. Logs can also be tagged for easy grouping and searching.
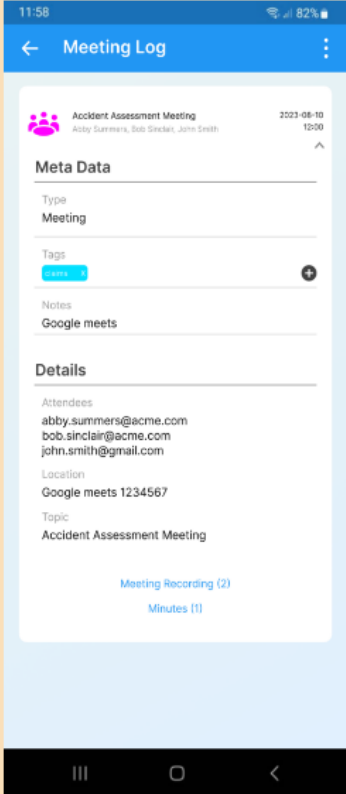
Contacts

Once you have selected a customer, you are shown the logs of all communication between your company and that customer. That is, any communication from any of your staff with any of your customer's staff, via any communication method.

You can drill down to a specific contact at your customer, and the logs will filter to only show communications with that contact. You can further refine the filter by searching for keywords.
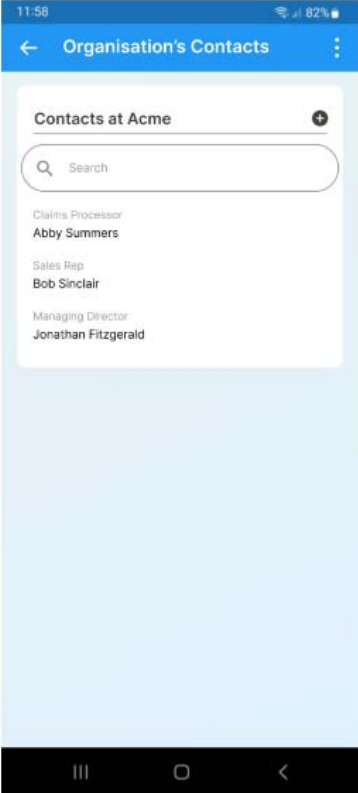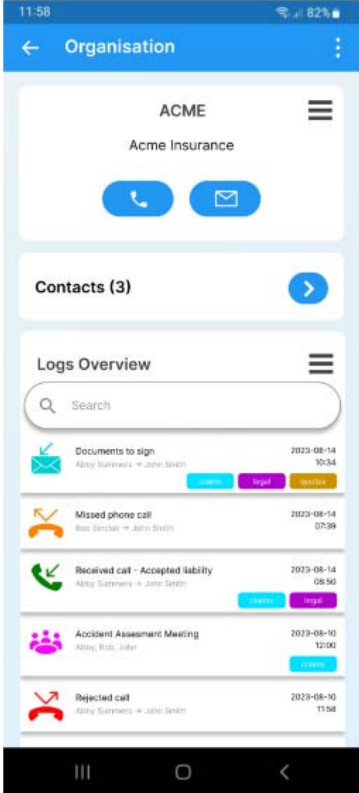
Phone Calls

After making or receiving a call, ComLog will popup a prompt to allow the user to capture any notes. If voice recording is enabled, the log will also have the original recording and transcription (which makes the content text searchable).

COMMUNICATION CHANNELS

✉ Email

ComLog will regularly scan all folders in your email account and log all inbound and outbound emails with your predefined contacts. It adds a copy of the original email and it's attachments into the log.

☎ Phone Calls

An app is installed on your phone (Android or iPhone) that detects when you are phoning a predefined contact or they phone you. After the call it will prompt you to capture any notes if you want to.

You have the option of recording the call, which is automatically transcribed so that the text is searchable.

* iOS restricts certain functions for iPhone users

💬 Internet Chat

Both voice and texts are tracked.
(WhatsApp, Messenger)

Online Meetings

ComLog integrates into popular video conferencing software (Teams, Skype, Zoom, Google Meets). It transcribes recordings and uses AI to summarise and provide meeting minutes.

It keeps copies of the video recording within ComLog that can be shared.

In-person Meetings

Users can directly enter a record into ComLog whenever they have a meeting, and add notes or attach the minutes. Additionally, using a mobile device, voice can be recorded with the same functionality as for online meetings.

📅 Diaries

The system automatically synchronises calendar entries in your diary system, keeping logs of past meetings and showing your upcoming ones.

Manual Entry

Users have the option of manually capturing a ComLog record.

<API> Integration

An API/SDK is provided so that ComLog can interface with external systems (such as a CRM tool).

USE CASE 1

Auditing Profession

In the auditing profession, maintaining accurate and comprehensive records of communications is crucial. ComLog becomes a vital tool for auditors seeking to meticulously track and access communication histories within an organization. Imagine an auditing firm examining a company's financial records. ComLog allows auditors to access a centralized platform that captures all forms of communication—emails, phone calls, voice recordings, WhatsApp messages, and more – providing a complete view of the interactions between company employees, clients, and stakeholders.

With ComLog, auditors can effortlessly search and retrieve specific communications instantly. This capability ensures that no crucial communication record gets lost or overlooked during an audit process. For instance, if auditors need to verify a decision-making process or confirm the details of a transaction, they can rely on ComLog to swiftly locate and review the pertinent communications, helping to validate the accuracy and transparency of the company's operations.

Moreover, ComLog's unified view of communication histories enhances the audit trail, offering a transparent and reliable record for regulatory compliance and investigative purposes. This comprehensive oversight assists auditors in ensuring that companies adhere to established standards and regulations, providing confidence in the integrity of financial reporting and business practices. Ultimately, ComLog proves instrumental in simplifying the auditing process, enabling auditors to efficiently navigate and scrutinize communication records, thus supporting their mission to uphold transparency and accountability within organizations.

> "We had a malicious employee who deleted all their inbox and sent emails when they resigned. Fortunately we had everything logged in ComLog so there was no impact to the business"
>
> David Johnson, MD, General & Marine

USE CASE 2

Legal Industry

In the legal arena, the meticulous gathering and swift access to communication records serve as a linchpin in substantiating claims and presenting irrefutable evidence. ComLog emerges as a transformative tool tailored explicitly for attorneys and advocates, serving as a centralized repository that encapsulates the entire spectrum of communication histories within legal practices. Imagine a bustling law firm managing multifaceted cases; ComLog simplifies this complexity by amalgamating emails, phone calls, voice recordings, WhatsApp messages, and diverse communication forms into a unified platform, offering a comprehensive tapestry of interactions vital for constructing compelling legal narratives.

A standout feature of ComLog is its rapid and seamless access to any communication record, a critical asset for legal professionals seeking to swiftly retrieve specific conversations or details pivotal to their case. Attorneys and advocates can efficiently navigate through ComLog to unearth communication records, ensuring that no crucial information remains overlooked. This functionality significantly expedites case preparation, strengthens evidence collection, and fortifies legal arguments by providing an intricate yet accessible timeline of interactions crucial to substantiating facts.

Moreover, ComLog's panoramic lens on communication histories enhances a legal team's ability to uphold the utmost integrity in presenting concrete evidence in line with compliance and regulatory obligations. By securely capturing and organizing communication records, ComLog serves as a cornerstone in crafting robust cases and maintaining credibility within the legal landscape. ComLog allows every facet of a case to be meticulously documented and readily available to validate facts and substantiate claims.

> "We recently had a legal case, and our lawyers installed ComLog for us that automatically extracted all email correspondence we had with the party suing us. This included every staff members email that had ever communicated with anyone at that other company. As a forensic tool, it accomplished in a few hours what would have taken us weeks to do going through everything ourselves. We used ComLog to then track everything from that point on."

Carine Fryer, Administrator, Edgen Logistics

USE CASE 3

Sales Teams

In the fast-paced world of sales, effective collaboration and streamlined management are pivotal for success. Enter ComLog, a transformative application designed to revolutionize how sales teams operate and collaborate. Imagine a dynamic sales force operating across regions and time zones; ComLog becomes the central hub for the team's communication histories. It integrates various communication channels—emails, phone calls, messaging platforms, and more—into a unified platform, offering a comprehensive overview of interactions critical for seamless team collaboration.

At the heart of ComLog lies its ability to facilitate instant access to the team's communication records. This feature proves indispensable for sales managers seeking real-time insights and swift access to specific interactions or updates. With ComLog, sales teams can efficiently search and retrieve communication records, ensuring that essential information is readily available. This functionality not only expedites decision-making but also fosters a more collaborative environment, allowing team members to stay aligned, informed, and responsive to customer needs.

Furthermore, ComLog's holistic view of communication histories enhances sales team management by offering valuable insights into team dynamics and performance. Sales managers can leverage ComLog to analyze communication patterns, identify bottlenecks, and optimize workflows. By tracking interactions, ComLog aids in understanding customer needs, enabling sales teams to tailor their approaches and strategies more effectively.

ComLog becomes an indispensable tool for sales team leaders, fostering a culture of collaboration, transparency, and efficiency. Its centralized platform streamlines communication, facilitates informed decision-making, and empowers sales teams to deliver top-notch service while staying responsive to evolving market demands. The application's ability to unite the team's communication history enhances not just productivity but also fosters a cohesive and agile sales force, ready to adapt and excel in the competitive landscape.

> "As the manager of a seasoned sales team, my main challenge has always been fostering effective collaboration among team members in customer engagements. ComLog has been a game-changer in this aspect. Its advanced collaboration tools have streamlined our communication, making it easier to share insights and strategies for each client. The platform's ability to provide real-time updates on customer interactions means that every team member is always on the same page, enhancing our collective approach to sales. With ComLog, we've not only improved our internal teamwork but also elevated the quality of our customer interactions, leading to higher satisfaction and increased sales."

Lawrence Armstrong, Sales VP

Dealing With Bureaucracy

In dealing with government agencies, insurance, or legal matters, ComLog is like a personal assistant. It gathers all your emails, calls, and documents into one place, making it easy to find what you need. For example, if you're sorting out taxes, ComLog keeps your emails and documents from tax authorities in one spot, so you can quickly find what you discussed or submitted.

Let's say you're dealing with medical issues or insurance claims. ComLog organizes your conversations with healthcare providers and insurance companies. It helps you keep track of who said what, making it simpler to follow up on claims or understand medical instructions.

Even for legal stuff like buying a house or dealing with contracts, ComLog keeps everything in order. It stores your emails and messages with lawyers or real estate agents. This way, you always have easy access to important details, making it easier to handle paperwork or sort out any confusion that might come up. Overall, ComLog is a handy tool for managing all kinds of bureaucracy, keeping your communication history organized and accessible when you need it most.

> "I recently had a debit card that stopped working. I spent hours with the helpdesk – waiting in queues, being put on hold, transferred to someone else, calls dropped, multiple emails sent and resent, and still the issue was not resolved. Every time I had the energy to try again, I faced the same run around. Halfway through this I installed ComLog to track everything I was doing, so I had incontestable proof of what service I was getting from the bank. It was fantastic to just hit the generate report button and send it to their complaints department. Perfect. Now you just need to have an easy way for me to publish the report on Facebook and Twitter!"
>
> Sarah MacDonald

PRICING

Personal
For the home user

$ **0** Free

TRY FOR FREE

Key Features:
- ✓ Single user
- ✓ Limited support
- ✓ One account
  Per comms channel
- ✓ Cloud service

Personal +
For the home user with all features

$ **3** Per month
Billed yearly $36

TRY FOR FREE

Key Features:
- ✓ Single user
- ✓ Premium support
- ✓ Unlimited accounts
  Per comms channel
- ✓ Cloud service
- ✓ Additional features
  Phone call voice recording

Business
For small businesses with multiple staff members

$ **10** Per user / month
Billed yearly $120

START FREE TRIAL

Key Features:
- ✓ Multi-user
  Full team collaboration
- ✓ Premium support
- ✓ Unlimited accounts
  Per comms channel
- ✓ Cloud service
- ✓ Additional features
  Phone call voice recording

Corporate
For corporates that want custom solutions

$ **10** Per user / month
Billed yearly $120

START FREE TRIAL

Key Features:
- ✓ Multi-user
  Full team collaboration
- ✓ Priority support
- ✓ Unlimited accounts
  Per comms channel
- ✓ Cloud / Local
- ✓ Additional features
  Phone call voice recording
  Transcription & translation
- ✓ Customisation and integration

License

APP	Personal	Personal +	Business	Corporate
Platform	Cloud	Cloud	Cloud	Cloud / On-premise
Support	Limited	Premium	Premium	Priority
Users	1	1	50	unlimited
Contacts	100	1 000	10 000	unlimited
Organisations	20	100	1 000	unlimited
Memory Storage	*separate billing	*separate billing	*separate billing	*separate billing

Communications Channels

CHANNELS		Personal	Personal +	Business	Corporate
Phone Calls		☑	☑	☑	☑
SMS Texts		☑	☑	☑	☑
Emails		☑	☑	☑	☑
Calendars		☑	☑	☑	☑
WhatsApp		☑	☑	☑	☑
Messenger			coming soon	coming soon	coming soon
Skype			coming soon	coming soon	coming soon
Teams			coming soon	coming soon	coming soon
Voip			coming soon	coming soon	coming soon
Zoom			coming soon	coming soon	coming soon

Services

SERVICES	Personal	Personal +	Business	Corporate
Manual Entry	☑	☑	☑	☑
Note Taking	☑	☑	☑	☑
Universal Address Book	☑	☑	☑	☑
Tagging	☑	☑	☑	☑
Voice Recording on Mobile		☑	☑	☑
Transcription & AI Summary			*separate billing	*separate billing
Translation			*separate billing	*separate billing

Administration & Reports

ADMIN & REPORTS	Personal	Personal +	Business	Corporate
Web App	✅	✅	✅	✅
User Management			✅	✅
Security Levels			✅	✅
Internal Audit View			✅	✅
Bulk Imports			✅	✅
Log Reports	pdf	pdf / csv	pdf / csv	pdf / csv / custom
Audit Reports			pdf / csv	pdf / csv / custom

Integration

INTEGRATION	Personal	Personal +	Business	Corporate
API			✅	✅
SDK				✅
CRM Integration				✅

ComLog Storage

All copies of your communications including attachments take up disk space. You have the option of either using your own or ComLog cloud storage.

$0.03 per GB per month

Transcription & AI

Online meetings and voice recordings can automatically be transcribed and an AI generated summary created, which can forwarded to everyone involved.

$0.03 per minute

Translation

All emails, texts, transcriptions can be translated and stored with the communications records.

$0.02 per 1000 words